

March 5th, 2024

Letter of recommendation for Lisa Magisi.

Lisa was hired for a short contract Facilitator position with Insightful Training Solutions Inc. to deliver mental wellness workshops for our Transitions Youth Employment Program. Although Lisa had no prior experience working in this capacity, based on her background and training, we recognized her eagerness to learn and develop her skills and offered her the chance to mentor under the guidance of our program Facilitators.

Lisa quickly proved herself with the level of preparedness she showed for each session she delivered. It was evident that Lisa had put a lot of time and effort into her sessions and wrote her curriculum with the needs of our learners in mind. She was professional, prepared, and did an excellent job of encouraging interaction and conversations amongst the learners.

Lisa quickly demonstrated her ability to develop rapport with our students and present sensitive information in a way that ensured their comfort level by creating a safe learning environment. Her lesson plans were thorough and her awareness of the subject matter was evident in her delivery. We received very positive feedback from all of the students with whom she interacted with and they indicated they would participate in further trainings with her. Lisa was very open to receiving feedback on her instruction and implemented suggestions we gave her quickly and efficiently.

For these reasons, we decided to offer a mentorship opportunity that would allow Lisa to observe our team deliver content, implement classroom management techniques, and address the unique learning styles of our students. It is without hesitation that we recommend Lisa for this line of work with other contractors and we look forward to further collaboration with her on future projects. We will continue to extend our offer of mentorship to Lisa and wish her all the best success in her future work.

Michelle Dignard
Insightful Training Solutions Inc.
Program Manager
